

From: EOIR, PAO (EOIR) [mailto:PAO.EOIR@usdoj.gov]

Sent: Monday, December 05, 2011 10:05 AM

Subject: EOIR to Make Changes to Case Information System (1-800 Number)

In response to stakeholder feedback, EOIR will make the following changes to the case information system (1-800 number). EOIR will reinstate the ability for callers to press the “pound” key (#) to return to the main menu and enter additional alien registration numbers, allowing attorneys and other interested parties to check the status of multiple cases in one call. In addition, callers will be able to press the “star” key (*) to skip the maintenance message at the beginning of the recording. These changes will go into effect on Dec. 12, 2011.

Thank you,
Executive Office for Immigration Review
Office of Legislative and Public Affairs