

**From:** U.S. Citizenship and Immigration Services [<mailto:uscis@public.govdelivery.com>]  
**Sent:** Saturday, October 08, 2016 9:53 AM  
**To:**  
**Subject:** USCIS Message: Biometrics Appointment Notices for DACA Requestors

Dear Stakeholder,

We are aware that some Deferred Action for Childhood Arrivals (DACA) requestors may have experienced delays receiving their Application Support Center biometrics appointment notices. We recently mailed biometrics appointment notices to those whose notices were delayed.

Most of these appointments will be scheduled during the week of October 24, 2016, and we encourage you to appear at your appointment as scheduled. If you need to reschedule an appointment, please follow the instructions on your appointment notice to make new arrangements. Doing so will help the timely processing of your DACA renewal request. We will only reschedule a biometrics appointment if you have a compelling reason why you are unable to attend. For more information, please refer to our [guidance](#) on rescheduling appointments due to reasons such as illness.

For further information about your DACA request, you may submit an inquiry to the USCIS Customer Contact Center at [my.uscis.gov/account/needhelp](http://my.uscis.gov/account/needhelp) or via your online account at [my.uscis.gov/account/inbox](http://my.uscis.gov/account/inbox).

You may also contact us at 1-800-375-5283 (TDD for deaf and hard of hearing: 1-800-767-1833).

You may check [Case Status Online](#) to see if an appointment notice has been mailed. If you did not receive the appointment notice, please contact us using the links provided above.

And, remember, the wrong help can hurt! To get information on protecting yourself against immigration services scams, visit our Avoid Scams web page, at [uscis.gov/avoidscams](http://uscis.gov/avoidscams).

Kind regards,

U.S. Citizenship and Immigration Services

---