

USCIS Response to Coronavirus (COVID-19)



U.S. Citizenship
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WASHINGTON—Today, U.S. Citizenship and Immigration Services Director Ur M. Jaddou announced the agency’s new mission statement. Last year, USCIS leadership empowered employees to submit words that they felt best illustrated the agency’s work. The new mission statement is a reflection of this feedback from the workforce, the priorities of the Biden Administration, and Director Jaddou’s vision for an inclusive and accessible agency.

The new mission statement can be found here: [“USCIS upholds America’s promise as a nation of welcome and possibility with fairness, integrity, and respect for all we serve.”](#)

Director Jaddou released the following statement on today’s announcement:

“At its core, USCIS is about delivering decisions to families, businesses, workers, and those seeking refuge in our country on their applications, petitions, requests, and appeals. This new mission statement reflects the inclusive character of both our country and this agency. The United States is and will remain a welcoming nation that embraces people from across the world who seek family reunification, employment or professional opportunities, and humanitarian protection.

“The work of USCIS makes the possibility of America a reality for immigrants, the communities and economies they join, and the nation as a whole. At USCIS, we know that every time we grant an immigration or naturalization benefit, we are fostering the opportunity to help us build a stronger America. And when we offer refuge to those in need of protection we are living up to our nation’s highest ideals.

“USCIS is committed to ensuring that the immigration system we administer is accessible and humane. As we look towards the future, my commitment will remain the same – USCIS will continue to serve the public with respect and fairness, and lead with integrity to reflect America’s promise as a nation of welcome and possibility today and for generations to come.”

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